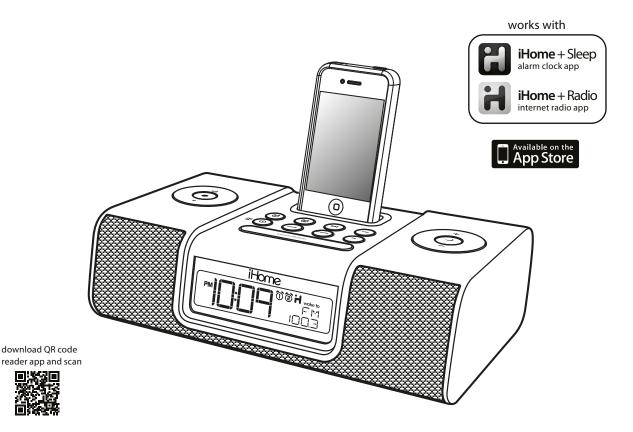


Model iA9 **The Home System**

For Your iPhone® or iPod®



Note: iHome+Sleep and iHome+Radio apps are not covered in detail in this booklet. To learn more about how these apps can enhance your experience, please download the free iHome+Sleep app from the App Store and review the Start Guide.

Questions? For latest instructions, visit www.ihomeaudio.com/support

Table of Contents

Quick Start	1
Controls and Indicators / Unit Display	2
Setting Up the Unit	3
Using the Unit	4
Replacing Unit Backup Batteries / Battery Warning	7
A Consumer Guide to Product Safety	8
Troubleshooting	9
Wanter the Information	44

A Consumer Guide to Product Safety

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with the limits for a Class B digital device as specified in Part 15 of FCC Rules. These limits provide reasonable protection against radio and TV interference in a residential area.

However, your equipment might cause TV or radio interference even when it is operating properly. To eliminate interference you can try one or more of the following corrective measures:

- · Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the radio or TV.
- Use outlets on different electrical circuits for the equipment and the radio or TV.
- Consult your dealer or an experienced radio/television technician if the problem still exists.

Modifying or tampering with your system's internal components can cause a malfunction and might invalidate the system's warranty and void your FCC authorization to operate it.

This Class B digital apparatus complies with Canadian ICES-003.

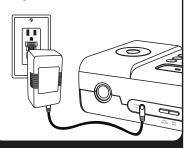
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Maintenance

- Place the unit on a level surface away from sources of direct sunlight or excessive heat.
- Protect your furniture when placing your unit on a natural wood and lacquered finish. A cloth or other protective material should be placed between it and the furniture.
- Clean your unit with a soft cloth moistened only with mild soap and water. Stronger cleaning agents, such as Benzene, thinner
 or similar materials can damage the surface of the unit.

quick start





Attach AC adaptor cable to DC jack on back of the unit and plug the other end into a wall socket.

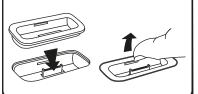
2: antennas



Snap AM antenna into provided stand, then plug antenna cable into socket on back of iA9.

Move antenna 12" away. Extend FM antenna.

3: inserts



Select the dock insert for your iPhone/iPod model from the table below and place insert in dock. To remove insert, place thumbnail in slot and gently pull upwards.

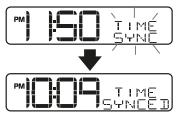
NOTE: Inserts provide the best stability for your iPhone or iPod. If you do not have an insert for your iPhone/iPod, you can safely dock it provided you always do so gently and carefully. To purchase an insert visit www.ihomeaudio.com or call iHome toll free at 1-877-446-6301 to purchase one.

Use this insert	iPod touch 2G	iPhone 4	nano 6G/touch 4G
	insert 16	insert 19	insert 20
For this iPhone / iPod	iPod touch 2G/3G	iPhone 4	nano 6G iPod touch 4G

4: iPhone/ iPod

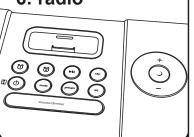
Gently dock an iPhone or iPod into dock with proper insert (iPhone/iPod must not be in a skin or case). The iPhone/iPod will charge while docked. Press the >II Button to play your iPhone/iPod.

5: time sync



Dock your iPhone or iPod (see step 4). Press and release the **Time Sync Button** located on back of the iA9. "TIME SYNC" will appear on the display, followed by "TIME SYNCED" upon successful syncing.

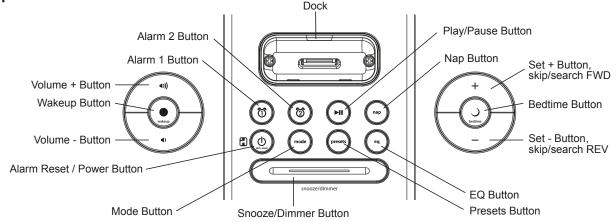
6: radio



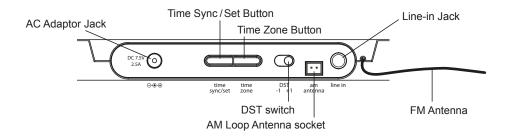
Press the **Mode Button** as needed to select AM/FM band. Press the + or - **Button** to tune in a station. See page 6 for programming presets.

Controls and Indicators

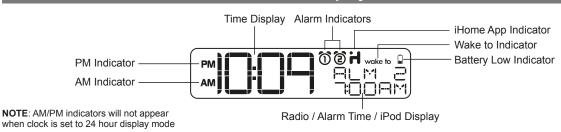
Top Panel



Rear Panel



Unit Display



Setting Up the Unit

Connect Unit to Power Source

Plug the AC adaptor cable into the AC Adaptor Jack and the other end into a standard 120V AC wall socket. Adaptor must be plugged in to operate unit. **The unit does not operate on batteries** (a battery back up system maintains clock settings during power failures).

Updating firmware on the Unit

For best performance, make sure to update the unit's firmware. To do so, download the free iHome+Sleep app from the App Store. Launch the app, then go to Settings/iA9 and follow directions to update the firmware.

Setting the Clock Time Using Time Sync

The Time Sync feature allows you to sync the time setting on the unit to the time on your iPhone or recent model iPod (iPod touch, iPod nano and iPod Classic; older iPod models such as iPod mini do not support this feature).

- 1. Press and release the **Time Sync/Set Button** located at the back of the unit. "TIME SYNC" flashes on the display and a beep sounds.
- 2. Once sync is completed, "TIME UPDATED" appears on the display followed by 2 beeps indicating time sync is complete. The updated time will appear on the display.
- 3. If sync was not successful, "SYNC FAILED" will appear on the display and a long beep will sound. If this happens, please try again, with a different iPhone or iPod if needed. If sync still fails, please see Setting Clock Manually below to set the clock.

NOTE: iPhone time is automatically updated to the correct time via cell phone towers. The time on your iPod is accurate only to the time on the computer the last time the iPod was synced to it. It's possible to have up to 59 seconds difference between the unit and synced iPhone/iPod.

Setting Time Zone, Daylight Saving Time, Clock and Calendar Manually

If you want to set the clock manually instead of using the Time Sync feature please proceed as follows:

- 1. If Daylight Saving Time is now in effect set the **DST switch** on the back cabinet to the "+1" position. If Standard Time is now in effect set the DST switch on the back cabinet to the " 1" position.
- 2. The default clock setting is Eastern Time. If you live in the Eastern Time zone no further adjustments are necessary. If you live in a different time zone press and hold the **Time Zone Button** on the back cabinet until the unit beeps and "EAST" appears in the clock display, then press and release the + or **Buttons** until your own time zone appears in the display. Press and release the **Time Zone Button** to exit the Time Zone setting mode. The unit beeps twice and the display shows the time in your time zone.
- 3. Press and hold the **Time Sync/Set Button** on the back cabinet until the time display begins flashing, then press and release the + or **Buttons** to adjust the time display. Hold the + or **Buttons** for rapid adjustment, then release the buttons and press repeatedly to set the display to the exact minute. Observe the AM and PM indicators to make sure you have set the time correctly. (Note: if you wish to change the time display from the 12-hour format to the 24-hour format, sometimes called 'military time', press and release either the or **Button** to switch between 12-hour and 24-hour display formats.)
- 4. Press and release the **Time Sync/Set Button** again. The Year flashes in the display. Press and release the **+** or **– Buttons** to set the correct year if necessary.
- 5. Press and release the **Time Sync/Set Button** again. The Month and Date flashes in the display. Press and release the **+** or **- Buttons** to set the correct month and date if necessary.
- 6. Press and release the **Time Sync/Set Button** once more to exit the setting mode. The unit beeps twice to confirm that the time and calendar settings are complete.

NOTE: You can also adjust settings on the unit via the iHome+Sleep app. To do so, press and hold the **\(\theta\) Button** when the iHome+Sleep app is open and in view. See the iHome+Sleep Start Guide for more information.

Using the Alarms

This unit has a dual alarm system so you can set two separate alarms to different alarm times, wake-to sources and frequencies (daily, weekdays or weekend). Tip: Download the free iHome+Sleep app for advanced alarm, snooze and sleep functions

Setting the Alarms

Note: Alarm 1 and Alarm 2 are set the same way; *Alarm Button* below means the button (① or ②) for whichever alarm you are setting

- 1. Press and hold the ① or ② **Button** until the alarm time flashes on the lower part of the display. Press and release the + or **Button** to set the alarm time (hold for faster setting). Remember to set the correct AM or PM time.
- 2. Press and release the **Alarm Button** again to confirm the set alarm time, then press and release the **+** or **Button** to set the alarm schedule to full week, weekdays or weekend (Saturday and Sunday only).
- 3. Press and release the **Alarm Button** again, then press and release the + or **Button** to select an alarm source to wake to: (iPod, Radio, Buzzer, Playlist).

For wake to iPod: select iPod to wake to a docked iPhone or iPod. If the unit does not detect an iPhone/iPod at the set alarm time, the unit will default to buzzer alarm. The alarm cycle lasts for one hour; make sure you have enough music on your iPhone or iPod to last that long.

For wake to radio: after selecting Radio as wake to source, press and release the **Alarm Button** and then press and release the **+ or - Button** to select AM or FM band. Press and release the **Alarm Button** again and press and release the **+ or - Button** to select a radio station or press and release the **Preset Button** to wake to a preset radio station (see *Listening to Radio* on page 6 for details on setting radio stations and presets).

For wake to playlist: you must create a playlist named "iHome" in iTunes and have it on your iPod/iPhone. The unit will play music randomly from within the "iHome" playlist.

- 4. Press and release the **Alarm Button** again, then press and release the + or **Button** to set the alarm volume.
- 5. Press and release the **Alarm button** again (or no button within 10 seconds) to exit the alarm setting mode. The alarm will be armed once set and the corresponding alarm icon will light up. The lower part of the display will show the earliest set alarm time..

Reviewing, Arming and Disarming Alarm (Turn Alarm Function On and Off)

Alarms are automatically armed when set. Active alarms are indicated by alarm icons on the display.

- 1. Once an alarm is armed, the right side of the display will show the alarm time. If more then one alarm is armed, the earliest alarm time will show.
- 2. To review the alarm time, press and release an alarm button once. The related wake to source and alarm time will show on the right side of the display.
- 3. During alarm review, press and release the alarm button once to toggle it on or off. If the alarm is armed, the related alarm icon will light up.

Resetting the Alarm to Come on the Next Day

1. When the alarm is sounding, press and release the **(b) Button** to stop the alarm and reset it to come on the next set day. For example, if alarm is set for weekdays and you press the alarm reset on Friday, the alarm will come on again on Monday, not Saturday.

TIP: When the iHome+Sleep app is running, press and release the **(wakeup) button** to access wake profiles. When the app is not running, you can press the wakeup button to shut off the unit and reset the alarm to come on at the set time.

Snooze Operation

- 1. Default snooze time is 9 minutes. To program a custom snooze time, press and hold the **Snooze Button** during normal operation (when alarm is not sounding) until the snooze minutes display appears. Press the + or **Button** to set the snooze timer from 1 to 29 minutes. Press and release the **Snooze/Dimmer Button** to exit snooze setting mode.
- 2. Press and release the **Snooze/Dimmer Button** after an alarm sounds. The alarm will be silenced for the set snooze duration time then sound again. Snooze can be pressed several times during the 1 hour alarm cycle.

Sure Alarm

The unit has a sure alarm feature. If back-up batteries are installed, the buzzer alarm will still sound in the event of a power failure. Tip: Download the free iHome+Sleep app for advanced alarm, snooze and sleep functions

Charging your iPhone/iPod

1. Gently dock your iPhone or iPod. While an iPhone/iPod is docked in the unit and the unit is connected to AC power, it recharges (until fully charged).

Listening to iPhone/iPod

- 1. Dock the already playing iPhone/iPod in Dock. The unit will automatically turn on and you will hear the music playing from your iPhone/iPod.
 - **Note:** If the playing song volume is too low on the iPhone/iPod, the unit may not detect iPod is in play mode. Press and release the ▶II **Button** to play it.
- 2. When an iPhone/iPod is docked and in standby mode, press and release the ▶II Button to play it. "iPod" will appear on the display to indicate iPod playing mode.
- 3. Press and release the ▶II Button again to pause play; press again to resume it.
- 4. Press the + or **Button** to skip to the next or previous track on your iPhone/iPod. Press and hold the + or **Button** to search within a track.
- 5. Press and release the ◆)) or ◆ to adjust the system volume.
- 6. Press and release the **EQ Button** as needed to select Treble, Bass, Balance or 3D Sound, then press the **+** or **Button** to adjust settings .
- 7. To turn off the unit, press and release the **(b) Button**. iPhone/iPod will continue charging while docked.

Listening to Radio

Setting up Antenna

Extend FM wire antenna fully for best reception. Do not strip, alter or attach to other antennas.

Snap AM antenna cable into **AM Loop Antenna Socket** on back of unit and snap antenna into the antenna stand. Move antenna 12" away from unit for best reception.

Tuning and Playing the Radio

- 1. Press and release the **Mode Button** as needed to turn on the unit and cycle through iPod, FM radio, AM radio and AUX Line-in modes.
- 2. When the desired FM or AM mode is selected, press and release the + or **Button** to tune the radio to a desired station. The current radio frequency appears in the lower right of the display. Press and hold the + or **Button** for a few seconds to scan for the next clear station.

- 3. You can set up to 12 presets (6 AM, 6 FM). To memorize a station as a preset:
 - A. Press and release the **Mode Button** to select the desired AM or FM band.
 - B. Press and release the **Presets Button** as needed to step through the 6 presets (P1 P6) to the number you wish to assign, and then **hold** the **Presets Button** until the selected preset number begins flashing in the display.
 - C. Press and release the + or **Button** to tune the radio to a desired station. Hold briefly to have the radio autoscan/search for the next clear station.
 - D. Press and release the **Presets Button** to confirm the setting. A confirmation beep will confirm the setting and the preset number you wish to assign. Repeat steps A-D to preset up to 6 stations per band.
- 4. To listen to a preset station, press and release the **Mode Button** to select the desired AM or FM band. Then press and release the **Presets Button** as needed to choose the desired preset.
- 5. Press and release the ◆)) or ◆) **Button** to adjust the system volume. If desired, adjust the EQ as described under Listening to iPhone/iPod.
- 6. To turn off the radio (and the unit), press and release the **(b)** Button.

TIP: Download the iHome+Radio app from the App Store to enjoy thousands of internet radio stations from around the globe on your unit.

Using the Aux Line-in Jack

You can play any portable audio device with a standard 3.5 mm headphone jack through the unit via the Aux line-in Jack.

- 1. Plug one end of a standard audio patch cord (not included) into the headphone or line-out jack on your device and the other end of the patch cord into the unit's Aux-in Jack located on the back of the unit.
- 2. Press and release the **Mode Button** until "Aux-in" appears in the lower part of the display.
- 3. Turn on and play your device.
- 4. Press and release the ♠)) or ♠ **Button** to adjust the system volume. You may need to adjust the volume on your external device as well.
- 5. Press and release the **EQ Button** as needed to select Treble, Bass, Balance or 3D Sound, then press and release the + or **Button** to adjust settings.
- 6. To turn off the unit, press and release the **button**. Please remember to turn off your device, too.

Sleep Operation

Sleep mode lets you sleep to your iPhone/Pod or radio, gradually lowering the volume until the unit shuts off at the selected time.

- 1. Press and release the \supset (bedtime) Button to enter sleep mode. The sleep time will show in the lower display.
- 2. Press and release the Obedtime) Button again as needed to adjust the sleep timer from 120, 90, 60, 30, 15 minutes or OFF (power off).
- 3. When the display changes back to show the real time, press and release the \bigcirc (bedtime) Button once to show the sleep time remaining. Pressing it again will change sleep time to next lowest increment.
- 4. iA9 has an independent volume setting for sleep mode so you can adjust the sleeping volume without affecting the normal volume. Press and release the ◆)) or ◆ Button to adjust the sleep volume. The sleep volume will remain at that level the next time you enter sleep mode until controls are changed.
- 5. To stop listening at any time, press and release the **button** to turn unit off.

Nap Operation

Nap mode lets you set an alarm separate from the Alarm 1 and Alarm 2 settings. The nap wake to source by default is the buzzer alarm, but if an iPhone/iPod is docked (no other source is playing), that will act as the alarm source. If you are listening to the radio or aux-in source, it will be muted and the buzzer will sound at the selected wake time.

- 1. Press and release the **Nap Button** located on top of the unit as needed to adjust the nap timer for 5, 10, 15, 20, 30, 45, 60. 90 or 120 minutes or OFF.
- 2. To cancel nap mode, press and release the **Nap Button** until OFF is displayed. To turn off the nap alarm once it sounds, press and release the **\Omega Button**.

Dimmer Operation

During normal operation (when no alarm is sounding), Press and release the **Snooze/Dimmer Button** to control the brightness of the LCD display.

Using the unit in Other Countries

Different regions of the world use different FM and AM (MW) radio frequency steps and ranges. You will need to select the one that matches the standards in your region (USA, EUROPE, JAPAN, AUSTRALIA, or CHINA). The default setting is USA; if you live in the US, you may skip this section.

- 1. Make sure the unit is OFF (not playing in any mode). Press and hold the **Mode Button** for about 5 seconds until "Radio xxx" appears in the lower part of display. Press and release the + or **Button** to set the "xxx" to your region.
- 2. Press and release the **Mode Button** again (or no button within 10 seconds) to exit the radio frequency setting mode. Two beeps will confirm radio frequency setting.

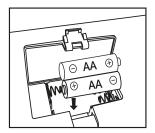
Replacing the Backup Batteries

We recommend the use of alkaline batteries for longer life.

The unit comes with 2 AA back-up batteries installed to provide continuous alarm operation and clock settings in the event of a power failure. When the Battery Low Icon on the display is flashing, it is time to replace the back-up batteries.

- 1. Open the battery compartment cover located on the bottom of the unit.
- 2. Please make sure the AC adaptor is connected, otherwise all settings may be lost during battery replacement.
- 3. Insert 2 AA batteries, checking that the polarity (+ and ends of the battery) matches the drawing near the battery compartment. Close the compartment door.





Battery Warning

For models that require more than one battery

- Do not mix with used or other battery types/brands
- · Replace all batteries at the same time
- · Do not open batteries
- · Do not dispose of in fire

- Do not heat above 75°C (167°F)
- · Do not expose contents to water
- · Do not charge or recharge
- · Do not install backwards

A Consumer Guide to Product Safety

IMPORTANT SAFETY INSTRUCTIONS

When used in the directed manner, this unit has been designed and manufactured to ensure your personal safety. However, improper use can result in potential electrical shock or fire hazards. Please read all safety and operating instructions carefully before installation and use, and keep these instructions handy for future reference. Take special note of all warnings listed in these instructions and on the unit.

- 1. **Water and Moisture** The unit should not be used near water. For example: near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.
- 2. Ventilation The unit should be situated so that its location or position does not interfere with its proper ventilation. For example, it should not be situated on a bed, sofa, rug or similar surface that may block ventilation openings. Also, it should not be placed in a built-in installation, such as a bookcase or cabinet, which may impede the flow of air through the ventilation openings.
- 3. **Heat** The unit should be situated away from heat sources such as radiators, heat registers, stoves or other appliances (including amplifiers) that produce heat.
- 4. **Power Sources** The unit should be connected to a power supply only of the type described in the operating instructions or as marked on the appliance.
- Power-Cable Protection Power supply cables should be routed so that they are not likely to be walked on or
 pinched by items placed upon or against them. It is always best to have a clear area from where the cable exits the
 unit to where it is plugged into an AC socket.
- 6. **Cleaning** The unit should be cleaned only as recommended. See the Maintenance section of this manual for cleaning instructions.
- 7. **Objects and Liquid Entry** Care should be taken so that objects do not fall and liquids are not spilled into any openings or vents located on the product.
- 8. Attachments Do not use attachments not recommended by the product manufacturer.
- 9. **Lightning and Power Surge Protection** Unplug the unit from the wall socket and disconnect the antenna or cable system during a lightning storm or when it is left unattended and unused for long periods of time. This will prevent damage to the product due to lightning and power-line surges.
- 10. **Overloading** Do not overload wall sockets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.
- 11. Damage Requiring Service The unit should be serviced by qualified service personnel when:
 - A. the power supply cable or plug has been damaged.
 - B. objects have fallen into or liquid has been spilled into the enclosure.
 - C. the unit has been exposed to rain.
 - D. the unit has been dropped or the enclosure damaged.
 - E. the unit exhibits a marked change in performance or does not operate normally.
- 12. Antenna Do not connect an external antenna to the unit (other than that provided).
- 13. **Periods of Nonuse** If the unit is to be left unused for an extended period of time, such as a month or longer, the power cable should be unplugged from the unit to prevent damage or corrosion.
- 14. **Servicing** The user should not attempt to service the unit beyond those methods described in the user's operating instructions. Service methods not covered in the operating instructions should be referred to qualified service personnel.

Troubleshooting

Symptom	Possible Problem	Solution	
Unit does not turn on	AC adaptor isn't plugged into a working wall socket or not plugged into the power supply jack on back of the unit	Plug the AC adaptor into a working wall socket and plug the connector into the supply jack on the unit	
Unit doesn't respond	Unit requires a reset	If unit is plugged in and doesn't respond, try resetting the unit by following these steps: a) remove iPhone/iPod from dock b) unplug unit from power source c) remove back up batteries d) wait a few minutes, then resume use	
	iPhone/iPod is not docked properly	Remove your iPhone/iPod from the dock and check for obstruction on the connectors in the dock and on your iPhone/iPod. Then reseat it in the dock.	
Battery Low icon always flashing	Batteries are weak	Replace with new batteries	
	Batteries were not installed properly	Check to make sure the polarity (+ and – ends) matches the diagram in the battery compartment	
iPhone/iPod does not respond to the unit/iPod is playing but no sound comes out	iPhone/iPod is not docked properly	Remove your iPhone/iPod from the dock and check for obstruction on the connectors in the dock and on your iPhone/iPod. Then reseat it in the dock.	
	Your iPhone/iPod software is too old	Upgrade software on your iPhone/iPod via iTunes on your computer	
	iPhone/iPod is locked up/plays but no sound comes out	Check the volume setting. Make sure your iPhone/iPod is working properly before docking into the unit. Please refer to your iPhone/iPod manual for details. See above for software upgrade information. You may need to reset your iPhone/iPod. Refer to your iPhone or iPod user guide for details on how to perform a reset.	
	Using 1 st or 2 nd generation iPod, iPod Shuffle or other devices.	This system cannot control those iPod models or other devices.	
Unit/iPhone/iPod performance is erratic	The unit is reacting to external interference	Move unit away from potential sources of external interference such as computers, modems, wireless devices (routers) or fluorescent light.	
No sound from unit	Volume is set too low on unit	Make sure volume is turned up	
iPhone/iPod didn't charge up	iPhone/iPod is not installed properly	Remove your iPhone/iPod from the dock and check for obstruction on the connectors in the dock and on your iPhone/iPod. Then reseat it in the dock.	
	iPhone/iPod is locked up/ frozen	Please make sure your iPhone/iPod is working properly before dockin	
	iPhone/iPod battery has problem	into the unit. Please refer to your iPhone/iPod manual for details.	
No AM band radio sound but others OK	AM loop antenna is not connected to the unit	Plug the AM loop antenna connector to the jack on the back of the unit	
AM band radio is very noisy	AM loop antenna isn't located properly	Move the AM loop antenna away from the main unit AC adaptor and rotate it for best reception	
Time sync didn't work	Older iPod models such as iPod mini do not support time sync function	Make sure you are using an iPhone or newer iPod such as touch, nano or classic. If not available, set time manually (see page 3).	
,			

Troubleshooting

Symptom	Possible Problem	Solution
Sound is distorted	Volume level is set too high	Decrease the volume
	Sound source is distorted	If the iPhone/iPod original sound source is old or of poor quality, distortion and noise are easily noticed with high-power speakers. Try a different audio file from a trusted source such as iTunes.
		If you are using an external sound source try reducing the output volume on the device itself. Also try turning bass boost OFF.
	EQ settings are too high. For example, if the treble is too high, the 3D effect may not sound as good	Lower EQ settings.
Unit/adaptor gets warm after extended play at high volume	This is normal	Turn unit off for awhile or lower volume
Snooze time is too long/short	Custom snooze time not set	Press and hold Snooze button then press + or - button to adjust
Alarm not working	AM/PM time/alarm time not set correctly	When setting clock or alarm time, take note of the AM/PM indicators
	Alarm time or source selected for alarm 2 , not alarm 1 or vice versa	Make sure to set the alarm time and source for the alarm icon 1 or 2 that is shown on the clock display
	Alarm schedule setting is not correct	Full week = 7 days, weekdays = 5 days (Mon-Fri), and weekends= 2 days (Sat-Sun). See page 4 for setting alarms.
	Calendar is not set correctly, which can affect 7/5/2 day alarm operation	See page 3 for setting Clock/Calendar Section.

Limited 1 Year Warranty Information

iHome Products, a division of SDI Technologies Inc. (hereafter referred to as SDI Technologies), warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of 1 Year from the date of original purchase.

Should this product fail to function in a satisfactory manner, it is best to first return it to the store where it was originally purchased. Should this fail to resolve the matter and service still be required by reason of any defect or malfunction during the warranty period, SDI Technologies will repair or, at its discretion, replace this product without charge (except for a \$20.00 charge for handling, packing, return UPS/postage, and insurance). This decision is subject to verification of the defect or malfunction upon delivery of this product to the Factory Service Center listed below. The product must include proof of purchase, including date of purchase. The fee for service without proof of purchase is \$40.00.

Before returning this product for service, please first replace the batteries (if applicable) with fresh ones, as exhausted or defective batteries are the most common cause of problems encountered.

If service is still required:

- 1. Remove the batteries (if applicable) and pack the unit in a well padded, heavy corrugated box.
- 2. Enclose a photocopy of your sales receipt, credit card statement, or other proof of the date of purchase, if within the warranty period.
- 3. Enclose a check or money order payable to the order of SDI Technologies, for the sum of \$20.00 (\$40.00 without proof of purchase).
- 4. Send the unit prepaid and insured, to the Factory Service Center listed below.

Consumer Repair Department

SDI Technologies Inc. 1330 Goodyear Dr. El Paso, TX 79936-6420

Disclaimer of Warranty

NOTE: This warranty is valid only if the product is used for the purpose for which it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by unauthorized persons; (ii) cracked or broken cabinets, or units damaged by excessive heat; (iii) damage to digital media players, CD's or tape cassettes (if applicable); (iv) the cost of shipping this product to the Factory Service Center and its return to the owner.

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